

Read this document for our Privacy Policy, Terms and Conditions and our Refund and Returns Policy

PRIVACY POLICY

We know that your privacy and personal information is important to you, so that means your privacy is important to us as well. That's why we have created this policy for your protection and security. Please read it carefully.

We may use Personally Identifiable Information (for example your name, email address, street address, telephone number) subject to the terms of this Privacy Policy. We will never share your email address to anyone for any reason whatsoever. Period!

- * We only ask for personal information that we require.
- * We'll tell you what information we have recorded about you.
- * If you would like any personal information about you changed or deleted, just ask.
- * We do not share your personal information with anyone.

Who we are

This website is operated by Active Property Network

Our postal address is PO Box 209, Doncaster East 3109 Australia.

You can reach us via email at enquiries@activepropertynetwork.com.au

Or by phone on 0439 44 55 83

We are an established business and our contact details are shown on this Web site. Only our authorised personnel have access to your data.

How we gather information about visitors to our websites

How we collect and store information depends on the page you are visiting, the activities in which you choose to participate and the services provided. For example, you may be asked to provide information when you register for access to certain sections of our websites or request certain features such as newsletters, special reports, e-books or when you make a purchase. You may provide information when you participate in sweepstakes and contests, message boards and chat rooms, and other interactive areas of our site.

We can only identify you personally if you give us this information voluntarily.

Like most websites, our web servers automatically record some general information about your visit, but do not recognise or record any Personally Identifiable Information about you. The information we record and use for statistical purposes is:

- * Your server address
- * The date and time
- * The pages accessed and documents downloaded
- * The previous site visited
- * The type of browser used

Cookies and Session Tracking

Whenever you visit a website anywhere, your browser sends information identifying basic information about the nature of your operating system and the browser you are using. We use cookies and session variables to track the popularity of each page on our site and to understand the overall direction of traffic. We do not analyse or record your individual choices. By understanding the general viewing trends of our visitors, we can design our web pages to make your viewing experience simpler and more user-friendly. Learning how you found us helps us understand what you were looking for on the internet and assists us in tailoring our site for your best viewing experience.

If you visit this website using one of our affiliates links, we use a cookie to keep track of your visit, so we can correctly pay the affiliate a commission if you make a purchase.

Among other things, the cookie may store your user name and password, sparing you from having to re-enter that information each time you visit, or it may control the number of times you encounter a particular advertisement while visiting our website.

As we adopt additional technology, we may also gather information through other means. In certain cases, you can choose not to provide us with information, for example by setting your browser to refuse to accept cookies, but if you do, you may be unable to access certain sections of our website or you may be asked to re-enter your user name and password, and we may not be able to customise our websites features according to your preferences.

Your email address

We do not know your email address unless you give it to us. We only record your email address if you send us a message, either directly or by registering it on our site. We use it internally within our organisation, and do not sell or rent it to other parties.

When you register with us as a customer, we ask for your email address and information about you. The Personally Identifiable Information you supply is never, ever publicly displayed on our website.

From time to time we email our customers with news, information and offers relating to our own products and services or those of selected partners. These mailings are always conducted by ourselves and never directly by a third party to ensure the security of your information.

How we use this information

We use your information to improve our website content and to ensure that our products and services are tailored to your current and future needs. This information also allows us to let you know about special offers and new products.

Personally Identifiable Information collected by Active Property Network and its associates may be used (but not limited to) for site administration, troubleshooting, processing of e-commerce transactions, administration of sweepstakes and contests, and other communications with you.

Who has access to your information?

Your Personally Identifiable Information is used internally and by people or organisations who need to know it as part of working with us in our normal business activities (e.g. sub-contractors, technical support).

We may need to supply your Personally Identifiable Information to other parties who work with us to provide a product or service to you.

We may disclose your Personally Identifiable Information in response to a court order, or at times when we believe we are reasonably required to do so by law, in connection with the collection of amounts you may owe to us, and/or to law enforcement authorities whenever we deem it appropriate or necessary. Please note that we may not provide you with notice prior to disclosure in such cases.

Future Variations

Active Property Network reserves the right to change this policy at any time. If you are concerned about how your information is used, please check this page periodically for changes. Your continued use of this website following the posting of changes to these terms will mean you accept those changes.

Corrections

If you would like any personal information about you changed or deleted, just send an email to info@activepropertynetwork.com.au and we'll make the necessary changes as soon as possible. If you feel that this site is not following its stated information policy, please contact us at the above address or phone number.

Links to other sites

Where this site contains links to other sites, we do not accept responsibility for the privacy practices or the content of such other sites.

We encourage other suitable websites to include a link back to this site provided you DO NOT use any trademarks or copyright information without permission and that you do not link to this site from a site or in a manner which disparages, www.activepropertynetwork.com.au, Active Property Network or it's directors, employees, agents or suppliers.

If you would like to arrange a link, please contact info@activepropertynetwork.com.au

Security

While we make every effort to keep your information private and away from hackers, it is not possible for us to guarantee your privacy. Please weigh up the risk that your details will be misused by hackers with the benefit of receiving the great information that this site has to offer.

More Information About Privacy

If you would like to know more about online privacy, visit The Australian Privacy Commissioner's Web site

Use

Users may download and view the material or print a copy of material on this Website for personal, non-commercial use provided you do not modify the copy from how it appears on this Website (including any copyright notice). All rights not expressly granted under these terms of use are reserved. Users will not use this Website for any purpose or in any way which is unlawful

Liability Disclaimer

We will use all reasonable endeavours to protect and keep your personal information confidential. If any of your personal information is accessed by a third party, whether through our negligence or otherwise, to the extent permitted by law, we disclaim any and all liability to any person or organisation for loss, damage or costs.

Refunds & Returns Policy

As we believe in our products and services at times we will offer you 100% money Back Guarantee. If this is applicable to the product and service the details of the offering will be provided to you before you purchase. It will also include the terms and conditions required to be met to receive the 100% money back guarantee. If you have any questions in regards to this please email us at moneyback@activepropertynetwork.com.au

For all of our products we offer we use the Consumer Affairs Victoria Refund Policy. This policy states:

You are entitled to a refund under the *Fair Trading Act 1999* if the goods you bought:

- have a fault you could not have known about when you bought them
- do not do the job you were led to believe they would
- do not match the sample you were shown
- are not as described to you.

You may be offered a repair, an exchange or a credit note, rather than a refund.

Website Usage Terms and Conditions

Welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern Active Property Network's relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

The term 'Active Property Network' or 'us' or 'we' refers to the owner of the website whose registered office is 21 Ardel St Croydon. Our company ABN is 26 128 954 334. The term 'you' refers to the user or viewer of our website.

The use of this website is subject to the following terms of use:

- The content of the pages of this website is for your general information and use only. It is subject to change without notice.
- Neither we nor any third parties provide any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information and materials found or offered on this website for any particular purpose. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.
- Your use of any information or materials on this website is entirely at your own risk, for which we shall not be liable. It shall be your own responsibility to ensure that any products, services or information available through this website meet your specific requirements.

- This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- All trademarks reproduced in this website, which are not the property of, or licensed to the operator, are acknowledged on the website.
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.
- From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. They do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).